Customer

IT Department

Hotel Booking Management System

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| Brief Description | Customer Registration |
| Basic Flow | This use case describes how a customer register in to the system  1. The customer has to register himself into the system.  2. After the successful registration, customer will get a success message.  3. The following information is required during registration.  · Name  · Address  · Email  · Mobile Number  · Bank Details |
| Alternate Flow | The system will validate the information provided. If any invalid data is found, the input form will be redirected with error message. |
| Validation | 1. Name is required and minimum 5 characters and max 30 characters.  2. Address can be alphanumeric.  3. City/State/Country/Province should be selected from a drop-down.  4. The Email should be valid.  5. Bank Account details should be valid. |
| Pre-Conditions | 1.Any Device(Laptop / Phone or any )  2.User should have network access with browser |
| Post-Conditions | Booking Success message should be visible |

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| Brief Description | Customer Logging |
| Basic Flow | This use case describes how a user log-in in to the system  1. The customer has to logging himself into the system.  2. After the successful login, customer will be taken to the appropriate landing page.  3. The following information is required to login.  · email  · password |
| Alternate Flow | 1. The system will validate the credentials provided. If credentials are invalid, login form will be redirected again with error message. |
| Validation | 1. Valid Email  2. Valid password |
| Pre-Conditions | 1.Any Device(Laptop / Phone or any )  2.User should have network access with browser |
| Post-Conditions | Landing page has to be displayed. |